

Visage Installation Guide for CareConnect Users

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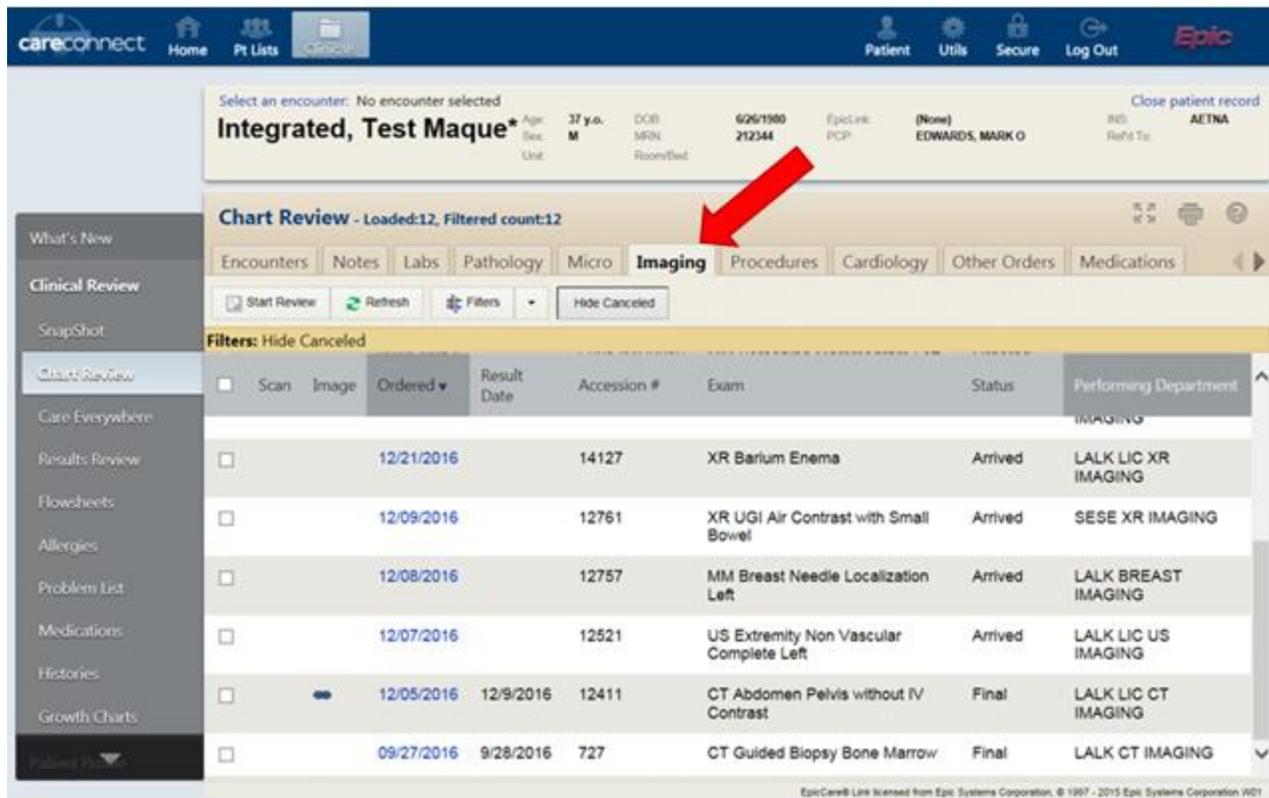
Getting Started

This document provides an overview and explanation for what the end user should expect to see when they attempt to download & install the Visage application. A couple of critical points are noted in **RED** text. Including proper emphasis on these notes in the user guide will set the stage for a smoother install process and higher success rate for users' 1st time Epic/Visage integrated application access.

Each Care Connect user will be responsible for keeping up-to-date with the latest version of Visage in order to continue to view Radiology images from within Care Connect; FMOLHS will only support viewing radiology images from the current version of Visage.

Navigating in CareConnect

- When you log in to Care Connect, *Select* the desired patient
- *Click* the name of the **Chart Review** activity option.
- *Navigate* to the **Imaging** tab
- *Select* the desired imaging exam

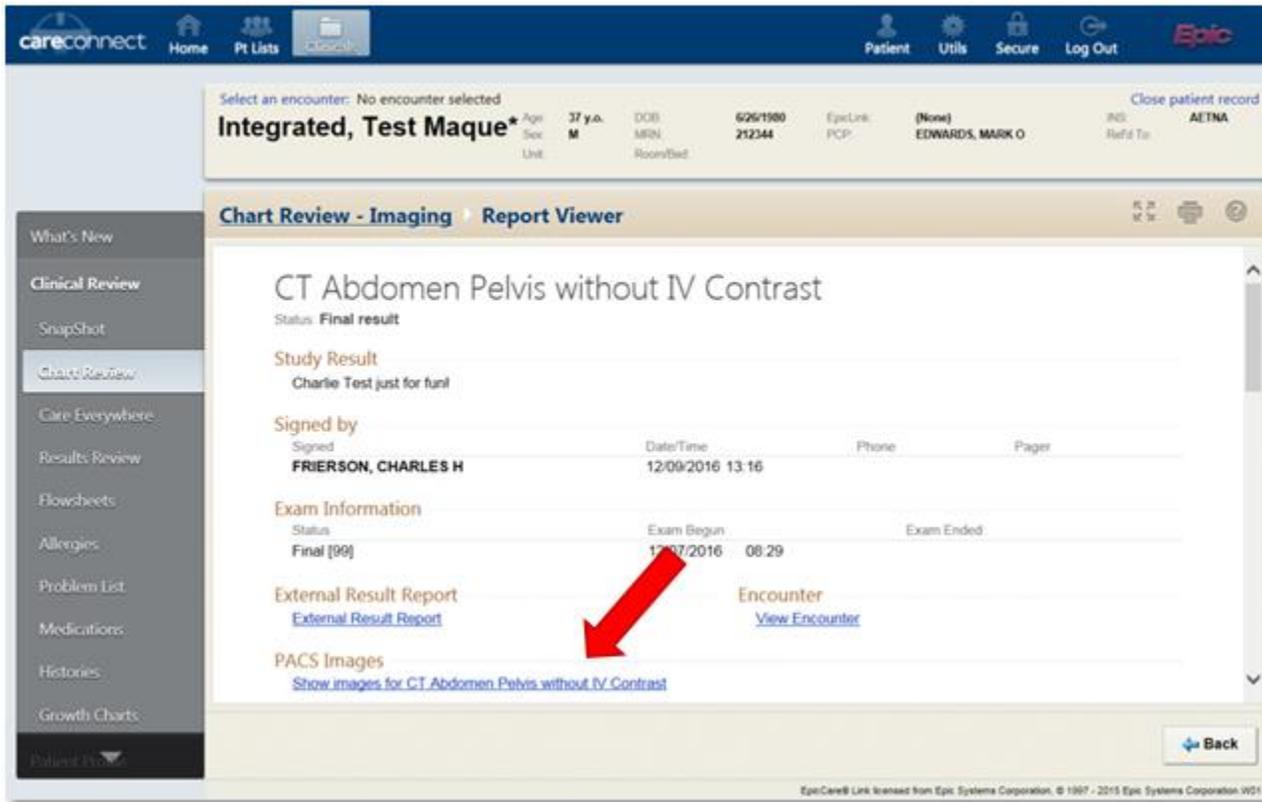


The screenshot displays the CareConnect interface for a patient named Integrated, Test Maque. The patient's information includes age (37 y.o.), sex (M), DOB (6/26/1980), MRN (212344), and PCP (None). The interface shows a navigation menu on the left with options like What's New, Clinical Review, and Chart Review. The Chart Review section is active, showing a list of imaging exams. The Imaging tab is highlighted, and a red arrow points to it. The table below lists the imaging exams with columns for Scan, Image, Ordered, Result Date, Accession #, Exam, Status, and Performing Department.

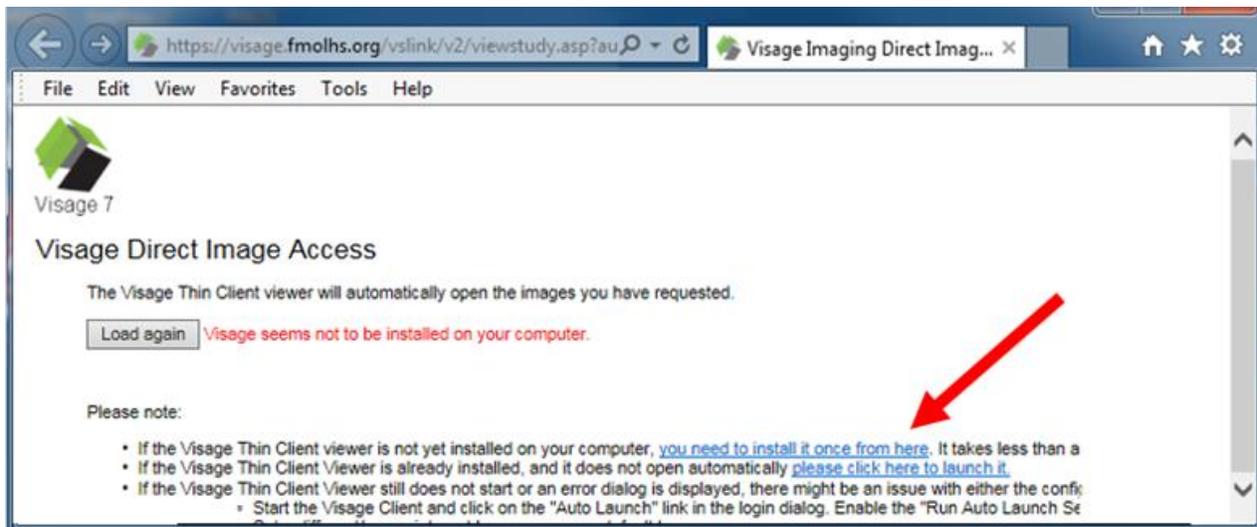
Scan	Image	Ordered	Result Date	Accession #	Exam	Status	Performing Department	
<input type="checkbox"/>							IMAGING	
<input type="checkbox"/>			12/21/2016	14127	XR Barium Enema	Arrived	LALK LIC XR IMAGING	
<input type="checkbox"/>			12/09/2016	12761	XR UGI Air Contrast with Small Bowel	Arrived	SESE XR IMAGING	
<input type="checkbox"/>			12/08/2016	12757	MM Breast Needle Localization Left	Arrived	LALK BREAST IMAGING	
<input type="checkbox"/>			12/07/2016	12521	US Extremity Non Vascular Complete Left	Arrived	LALK LIC US IMAGING	
<input type="checkbox"/>	<input checked="" type="checkbox"/>		12/05/2016	12/9/2016	12411	CT Abdomen Pelvis without IV Contrast	Final	LALK LIC CT IMAGING
<input type="checkbox"/>			09/27/2016	9/28/2016	727	CT Guided Biopsy Bone Marrow	Final	LALK CT IMAGING

Accessing the Images

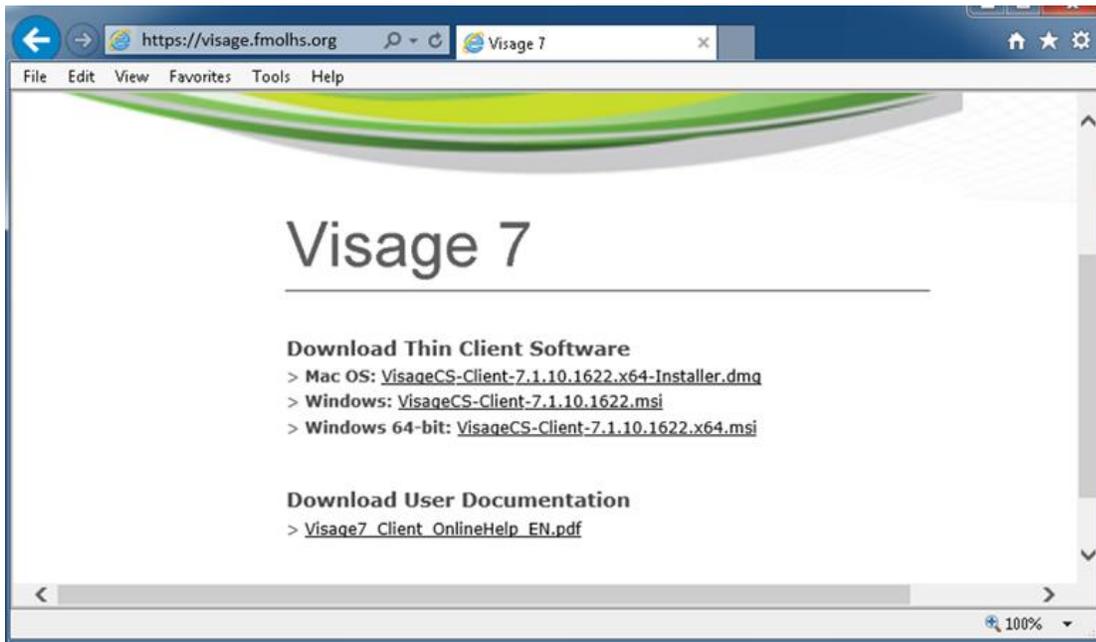
- Once the CareConnect Report Viewer opens, *select* the **PACS Image Hyperlink**



- The Web Browser will open to the Visage URL. User will get a message that the Visage application is not installed on their computer.
- *Click* the link noted by the red arrow below



- *Clicking* on the link above will bring you to the web page below. *Select* the appropriate software to download to your PC.

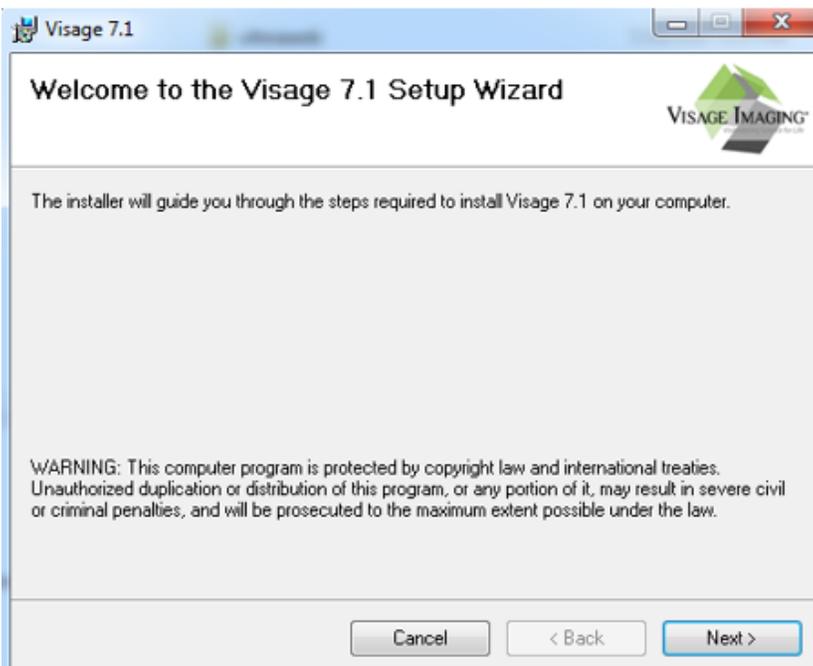


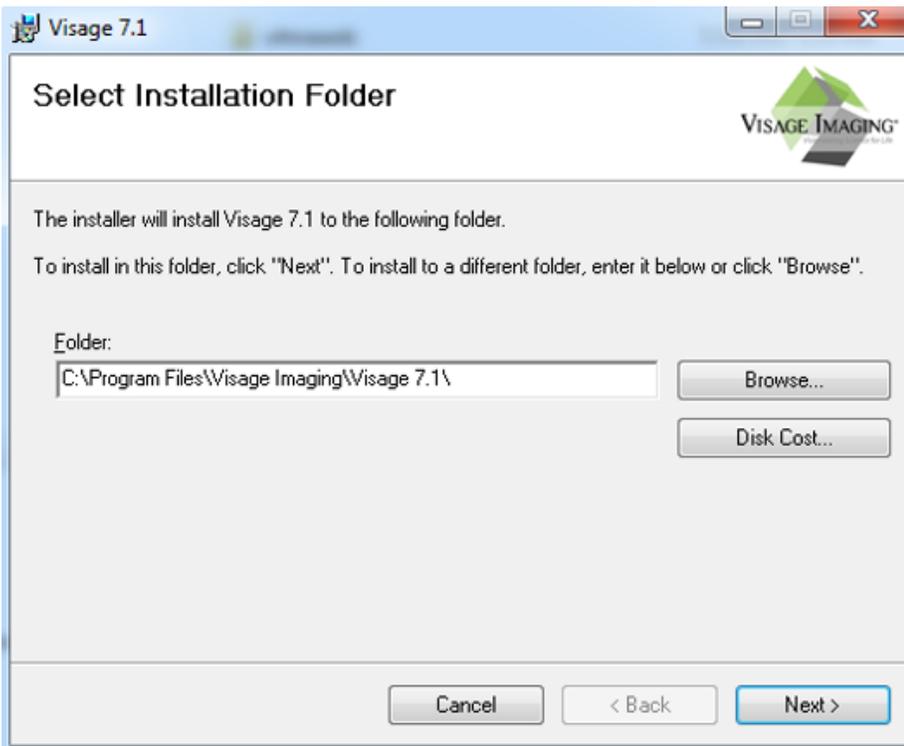
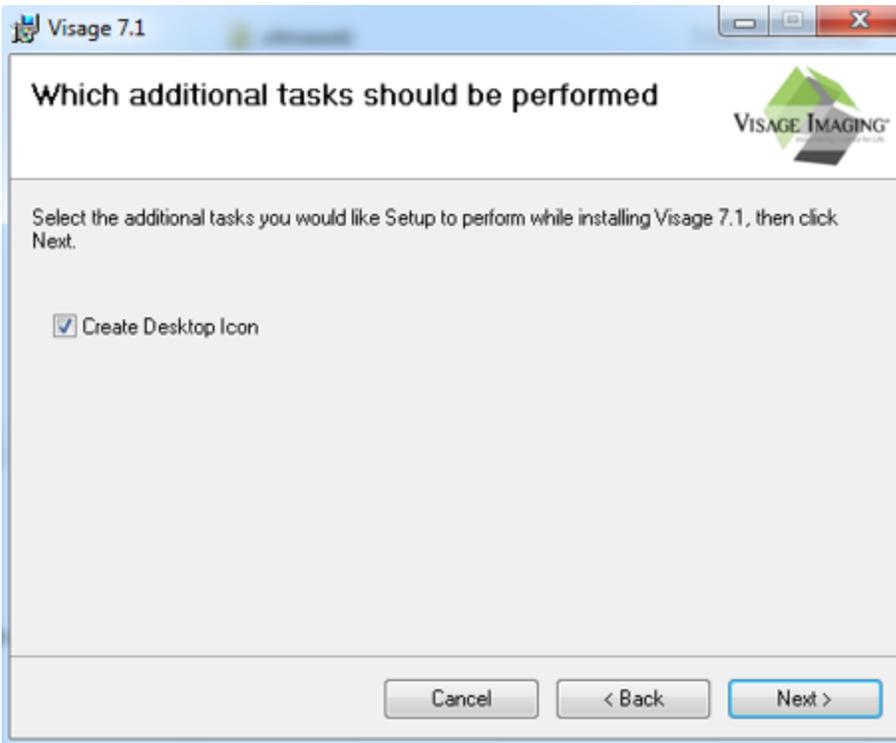
- User can choose to Run or Save the download.

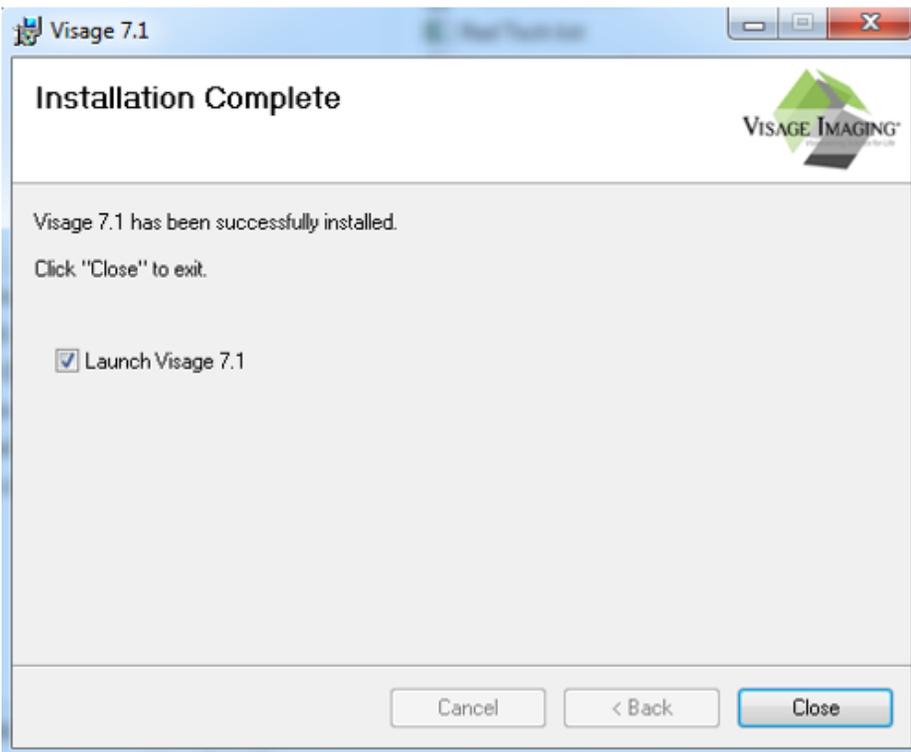
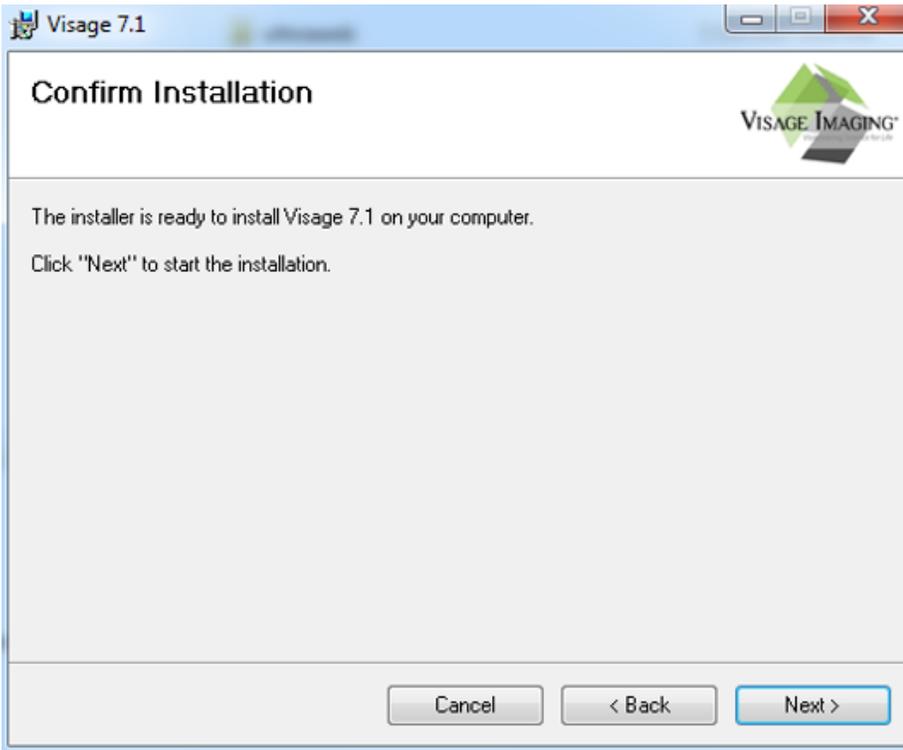


Installing Visage

- User only needs to *click Next* to proceed through the install process.

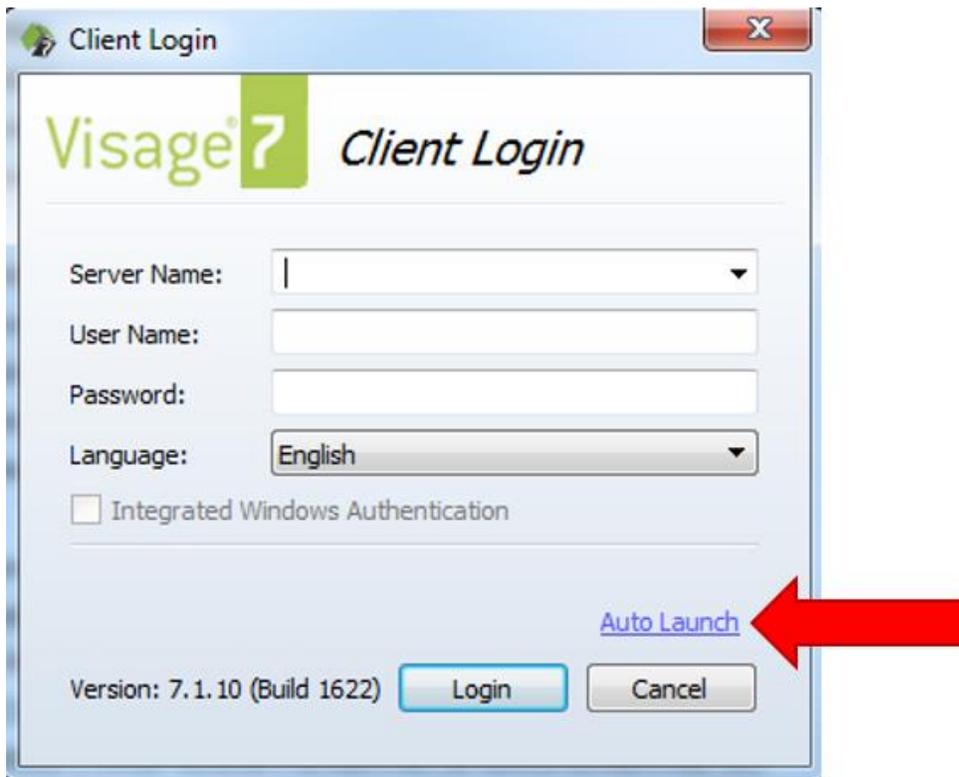






Launching Visage

- Since the box to Launch Visage is checked above, the Client Login window below will automatically display for the user.
- **On the Client Login window, the user needs to select Auto Launch**



- *Selecting Auto Launch, brings the user to the Auto Launch Setup window.*
- *User needs to check all 3 boxes in this window. Click **OK**.*

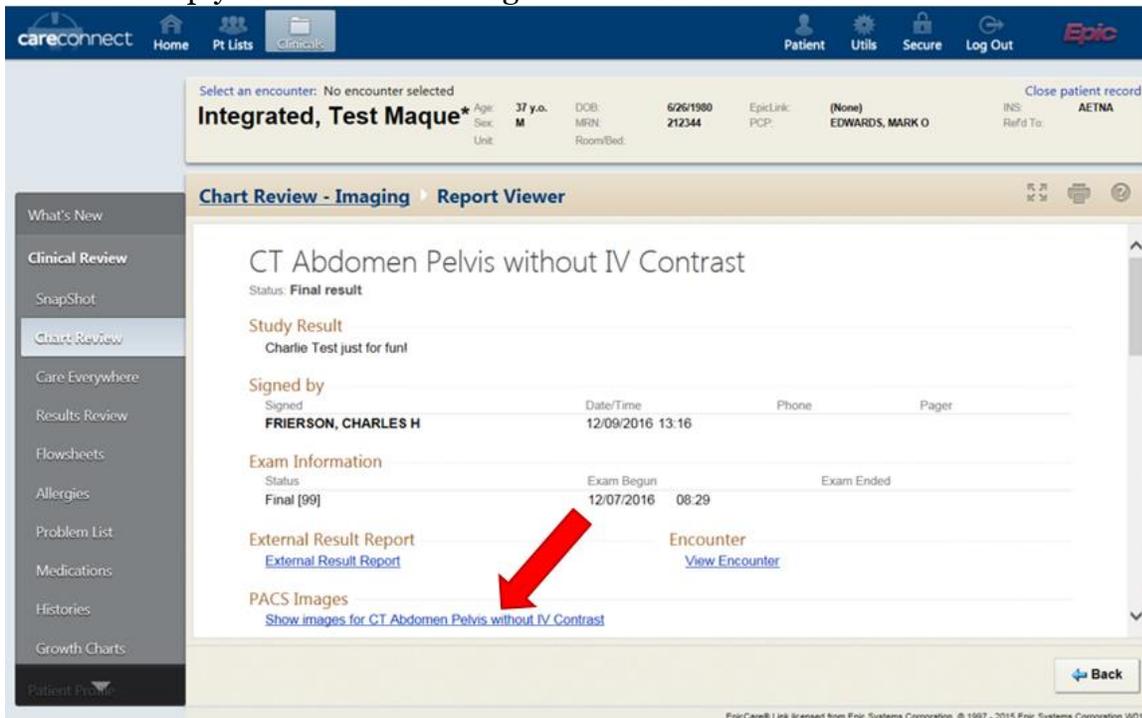


- User can now X out of the Client Login window.

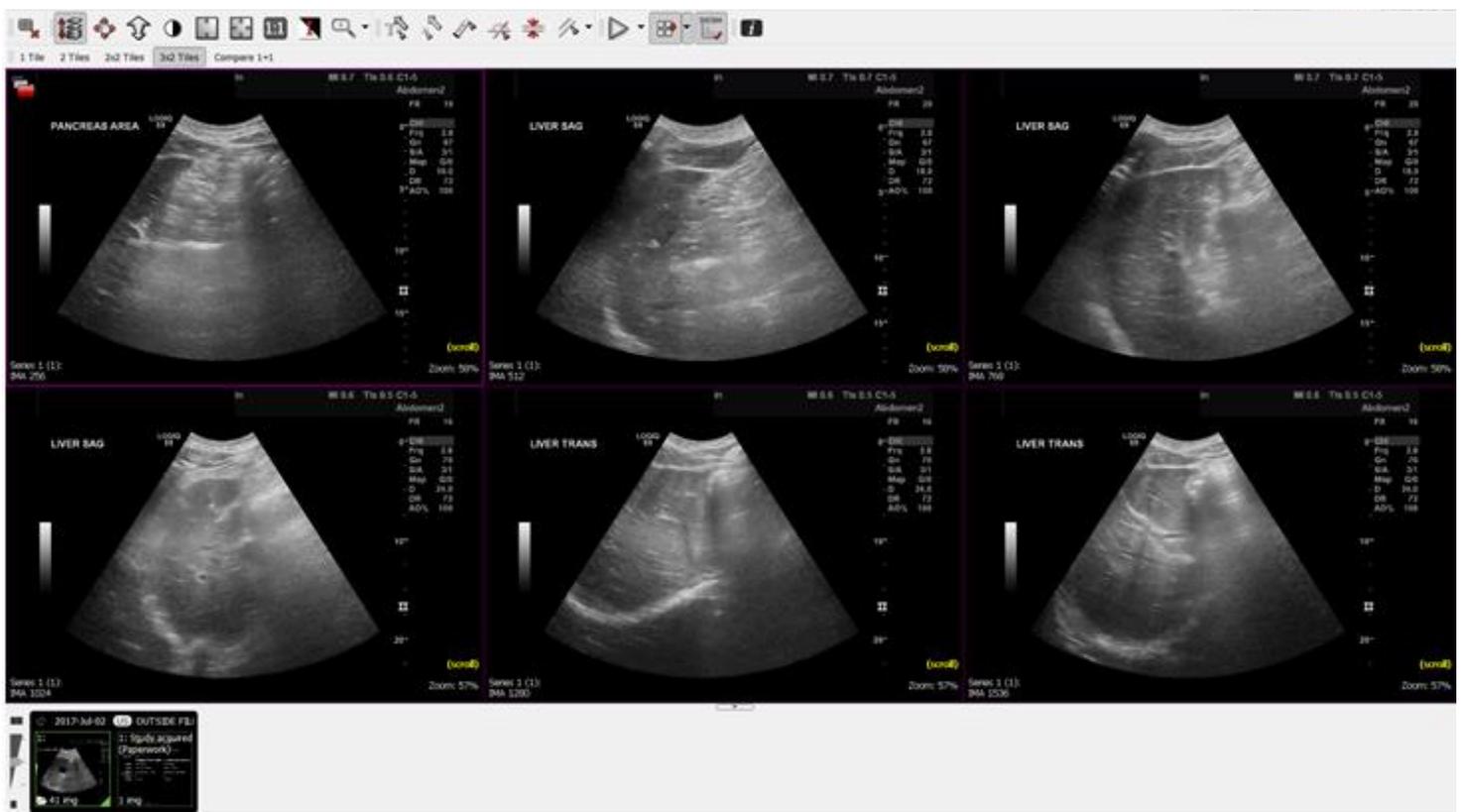


Opening Visage and Viewing the Images

- User can simply re-click on the Image Link in CareConnect



- Visage should automatically launch and display the patient study selected from CareConnect.



Troubleshooting

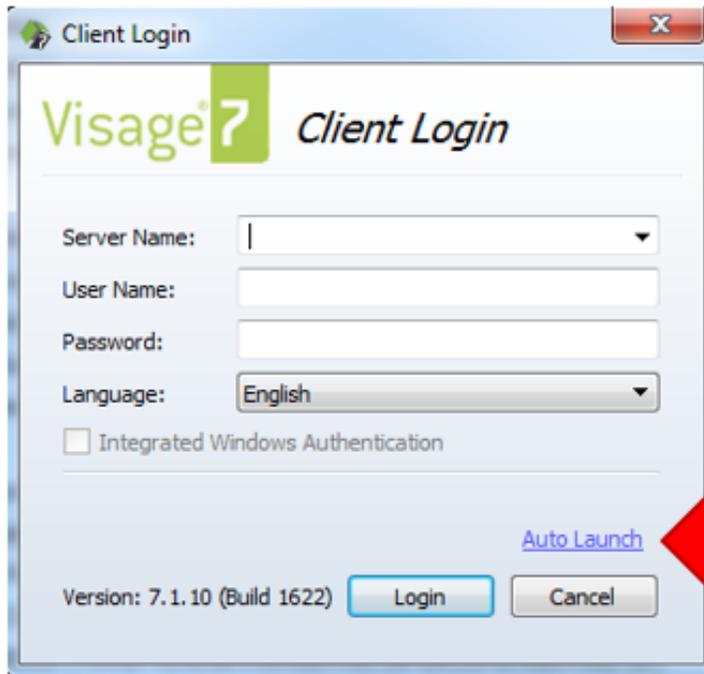
If the web page opens after selecting the CareConnect PACS Image link, but Visage does not launch, the user needs to ensure the Visage AutoLaunch server is currently running on that PC.

User should look for the AutoLaunch Server icon in the system tray on the Task Bar.

If the icon is not present, then the user needs to start the AutoLaunch Server.



Starting the AutoLaunch Server – On the Windows Desktop, double-click on the Visage icon to access the **Client Login** screen. **!! From this screen, the user needs to select [Auto Launch](#).**



Client Login

Visage? Client Login

Server Name: |

User Name:

Password:

Language: English

Integrated Windows Authentication

[Auto Launch](#)

Version: 7.1.10 (Build 1622) Login Cancel

- User needs to check all 3 boxes in this window, then *click* **OK**, and attempt to launch the images again.



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This guide is based on Epic 2015.