Visage Installation Guide for CareConnect Users

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Getting Started

This document provides an overview and explanation for what the end user should expect to see when they attempt to download & install the Visage application. A couple of critical points are noted in **RED** text. Including proper emphasis on these notes in the user guide will set the stage for a smoother install process and higher success rate for users' 1st time Epic/Visage integrated application access.

Each Care Connect user will be responsible for keeping up-to-date with the latest version of Visage in order to continue to view Radiology images from within Care Connect; FMOLHS will only support viewing radiology images from the current version of Visage.

Navigating in CareConnect

- When you log in to Care Connect, *Select* the desired patient
- *Click* the name of the **Chart Review** activity option.
- *Navigate* to the **Imaging** tab
- *Select* the desired imaging exam

careconnect Ho	me Pt Lists				Patient	tils Secure	Con Epic
	Select an encounter: N Integrated,	io encounter sele Test Mac	ected que* ^{Ager} lier. Unit	M MEN M Hoortbut	626/1900 Fject.ek: (Non 212344 PCP EDW	1) ARD'S, MARK O	Close patient record NO: AETNA Refs To:
What's New	Chart Review -	Loaded:12, Filte	ered count:12				11 0 0
	Encounters Note	es Labs F	Pathology	Micro Imagin	Procedures Cardiology	Other Orders	Medications ()
Clinical Review	Start Review 2	Retresh dit i	Filters -	Hide Canceled			
SnapShot	Filters: Hide Canceled	l.					
معتمنا تتمتك	Scan Image	Ordered v	Result	Accession #	Exam	Status	Performing Department
Gare Everywhere			Date				MAGING
Results Review		12/21/2016		14127	XR Barium Enema	Arrived	LALK LIC XR IMAGING
Flowsheets Allergies		12/09/2016		12761	XR UGI Air Contrast with Small Bowel	Arrived	SESE XR IMAGING
Problem List		12/08/2016		12757	MM Breast Needle Localization Left	Arrived	LALK BREAST IMAGING
Medications		12/07/2016		12521	US Extremity Non Vascular Complete Left	Arrived	LALK LIC US IMAGING
Growth Charts		12/05/2016	12/9/2016	12411	CT Abdomen Pelvis without IV Contrast	Final	LALK LIC CT IMAGING
1000		09/27/2016	9/28/2016	727	CT Guided Biopsy Bone Marrow	Final	LALK CT IMAGING
					EpicCerv® Line Sceneed from Ep	pic Systems Corporation, 4	1997 - 2015 Epic Systems Corporation WD1

Accessing the Images

• Once the CareConnect Report Viewer opens, select the PACS Image Hyperlink

careconnect Ho	ne Pt Lists				Patient	Utils	Secure	C Log Out	/Ejoio	8
	Select an encounter: No encounter selected Integrated, Test Maque	e Age Hya. See M	DOB MEN Room/Bed	6261980 212344	Epicture: PCP	(None) EDWARDS, N	MARK O	Close INS Refs To	patient re AETNA	rcord
What's New	Chart Review - Imaging Re	eport Viewe	r					52	•	0
Clinical Review	CT Abdomen Pe Status Final result	lvis with	out IV C	ontrast						î
diant Review	Study Result Charlie Test just for fun!									
Care Everywhere Results Review	Signed by Signed FRIERSON, CHARLES H		Date/Time 12/09/2016	13.16	Phone		Pager			
Flowsheets	Exam Information Status		Exam Begun		3	Exam Ended				
Problem List	Final (99) External Result Report		1707/2016	08:29 Encounte						
Medications Histories	External Result Report PACS Images Show images for CT Abdomen	Pakis without IV (Contrast	View Enc	ounter					,
Growth Charts		E MARKE MOLECULARY							da Bac	:k
Estiret Prove				ter	Cavel Link Isonoid	tion Epic Scale	ma Carporation	@ 1997 - 2015 Epic Two	antes Cococrati	

- The Web Browswer will open to the Visage URL. User will get a message that the Visage application is not installed on their computer.
- *Click* the link noted by the red arrow below



• *Clicking* on the link above will bring you to the web page below. *Select* the appropriate software to download to your PC.

→ Ø https://v	isage.fmolhs.org 🔎 + 🖒 🏉 Visage 7 🛛 🗙	n 🛧 🌣
File Edit View Favor	ites Tools Help	
		^
	Visage 7	
	Download Thin Client Software	
	> Mac OS: VisageCS-Client-7.1.10.1622.x64-Installer.dmg	
	> Windows: VisageCS-Client-7.1.10.1622.msi	
	> Windows 64-bit: VisageCS-Client-7.1.10.1622.x64.msi	
	Download User Documentation	
	> Visage7 Client OnlineHelp EN odf	
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• User can choose to Run or Save the download.



Installing Visage

• User only needs to *click* **Next** to proceed through the install process.



岁 Visage 7.1	
Which additional tasks should be performed	VISAGE IMAGING
Select the additional tasks you would like Setup to perform while installing Vis Next.	sage 7.1, then click
☑ Create Desktop Icon	
Cancel < Back	Next >

闄 Visage 7.1	
Select Installation Folder	VISAGE MAGING
The installer will install Visage 7.1 to the following folder.	
To install in this folder, click "Next". To install to a different folder, enter it be	low or click "Browse".
<u>F</u> older:	
C:\Program Files\Visage Imaging\Visage 7.1\	Browse
	Disk Cost
Cancel < Back	Next>

闄 Visage 7.1	
Confirm Installation	VISAGE IMAGING
The installer is ready to install Visage 7.1 on your computer.	
Click "Next" to start the installation.	
Cancel < Back	Next >

😸 Visage 7.1	E harbors	
Installation Complete		VISAGE IMAGING
Visage 7.1 has been successfully installed.		
Click "Close" to exit.		
✓ Launch Visage 7.1		
	Cancel < Back	Close

Launching Visage

- Since the box to Launch Visage is checked above, the Client Login window below will automatically display for the user.
- On the Client Login window, the user needs to *select* **Auto Launch**

Server Name:	1	•
User Name:		
Password:		
Language:	English	•
Integrated V	Vindows Authentication	

- *Selecting* Auto Launch, brings the user to the Auto Launch Setup window.
- User needs to *check* all 3 boxes in this window. *Click* **OK**.

Auto Launch Setup	x
Visage 7 Auto Launch Setup	
The Visage Auto Launch Server allows you to start and control a thin client session from your browser.	
☑ Start Auto Launch Server when I log into the system.	
✓ for all users	
Run Auto Launch Server (server is currently not running)	
Grant Access to External IPs:	
Example: 192.168.2.11-192.168.2.33, 192.168.1.1/255.255.0.0, 192.168.2.5	5
OK Cancel	

• User can now X out of the Client Login window.

Server Name:	1		•
User Name:			
Password:			
Language:	English		•
Integrated V	/indows Authentica	ation	

Opening Visage and Viewing the Images

• User can simply re-click on the Image Link in CareConnect

careconnect Ho	me Pt Lists Clinicals			2 Patient) Utils	Secure	G Log Out	Ep	C
	Select an encounter: No encounter selected Integrated, Test Maque* Age: 37 ya. DOB Unit Not Not Not Not Not Not Not Not Not No	t 6 t 2 m/Bed.	7 26/1980 E 1 2344 F	pictinic ICP	(None) EDWARDS,	MARK O	Ck INS Refd To	ose patien AET	t record NA
What's New	Chart Review - Imaging Report Viewer						R M	6	0
Clinical Review	CT Abdomen Pelvis without	IV Co	ntrast						^
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Care Everywhere Results Review	Signed by Signed Dr. FRIERSON, CHARLES H 12	ate/Time 2/09/2016 13	:16	Phone		Pager			
Flowsheets	Exam Information Status E	xam Begun		E	xam Endeo	1			
Problem List	Final [99] External Result Report External Result Report	2/07/2016	08:29 Encounter View Encou	inter					
Histories	PACS Images Show images for CT Abdomen Pelvis without IV Contrast	st							~
Growth Charts								4 - E	Back
			EpicCa	re® Link licensed	from Epic Syste	ems Corporation	. @ 1997 - 2015 Epic 1	lystems Corpo	oration.W01

• Visage should automatically launch and display the patient study selected from CareConnect.



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Troubleshooting

If the web page opens after selecting the CareConnect PACS Image link, but Visage does not launch, the user needs to ensure the Visage AutoLaunch server is currently running on that PC.

User should look for the AutoLaunch Server icon in the system tray on the Task Bar.

If the icon is not present, then the user needs to start the AutoLaunch Server.



Starting the AutoLaunch Server – On the Windows Desktop, double-click on the Visage icon to access the *Client Login* screen. !! From this screen, the user needs to select <u>Auto Launch</u>.

🏇 Client Login	x
Visage	7 Client Login
Server Name:	-
User Name:	
Password:	
Language:	English
Integrated \	Vindows Authentication
	Auto Launch
Version: 7.1.10	(Build 1622) Login Cancel

• User needs to check all 3 boxes in this window, then *click* **OK**, and attempt to launch the images again.

/isage 7	Auto Launch Setup
The Visage Auto Lau session from your bro	nch Server allows you to start and control a thin client owser.
🔽 Start Aut	o Launch Server when I log into the system.
✓ for	all users
📝 Run Auto	Launch Server (server is currently not running)
Grant Access to Exte	ernal IPs:
Example: 192.168.2	.11-192.168.2.33, 192.168.1.1/255.255.0.0, 192.168.2.5
- 🦛 🗤	2:42 PM

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